# **Lo-Ammi Santos**

# **Product Designer**

I work in synergy with other professionals to convert user problems into business opportunities, through research, prototyping and direct validation with the consumer.



linkedin.com/in/loammisantos behance.net/loammisantos loammisantos.medium.com

# **Experience**

2021 – to date

## PagSeguro PagBank

Product Designer

I develop new financial products for the Cards area, collaborating with Business and Engineering people from Discovery to Delivery. Maintenance and continuous improvement of existing products, with metrics analysis, research and usability tests.

2021

#### TAG | Grupo Stone

Product Designer

I participated in the process of building products with an API technology access interface for financial market clients. I carried out research, information architecture studies, interface design and helped to implement the Design System from scratch.

2020

#### Gauge | Itaú

Product Designer

I worked on the development of new financial products for Itaú Latam (Argentina, Uruguay, Paraguay and Colombia), with research, interface design, Design System maintenance, usability tests and high-fidelity prototyping.

2018 – 2020

# Grupo Tapajós

Service Designer

I collaborated in one of the largest group of pharmacies in Brazil, helping to improve communication, services and all interactions between the company and consumers.

2016 – 2017

# 92dpi

UI Designer

2009 – 2012

# **Grupo Calderaro**

Graphic designer

2006 – 2007

#### **Federal University of Amazonas**

Editorial Designer

# Education

#### **Bachelor of Design**

Federal University of Amazonas, 2005

#### **Specialist in Business Marketing**

Federal University of Amazonas, 2006

#### Courses

# **Product Discovery**

PM3, 2022

# Information Architecture for Digital

**Products** 

Ideativo Design, 2022

#### **Product Analytics**

Punk Metrics, 2022

#### **Design Thinking**

Echos - Innovation Lab, 2022

# Design System & Ops

Meiuca, 2021